

NPCI/UPI/OC212/2024-25

29th January 2025

To,
All Member Banks – Unified Payments Interface (UPI)

Dear Sir/Madam,

Guidelines on Merchant Acquiring in UPI by Co-operative Banks

In order to facilitate broader participation in the digital payments ecosystem and enhance financial inclusion,

1. Co-operative banks may participate as UPI merchant acquirers and are required to adhere to the following guidelines:
 - a. All participating Co-operative banks shall comply with the extent regulations set forth by the Reserve Bank of India and National Payments Corporation of India (NPCI).
 - b. Only the Co-operative banks that have been on-boarded as a direct member on UPI shall be eligible to function as an acquirer.
 - c. All guidelines, notifications and circulars issued by NPCI on UPI, shall be applicable and followed by participating banks.

Member banks are requested to take note of the same.

Yours Sincerely,
SD/-
Kunal Kalawatia
Chief of Products