

**REQUEST FOR QUOTATION (RFQ) FOR EMPANELMENT OF SUPPLIER FOR PROVIDING SERVICES ON ACCESS CONTROL CARD READER (RuPay NCMC CERTIFIED) FOR NPCI & NPCI GROUP COMPANIES OFFICE's AT MUMBAI, HYDERABAD and CHENNAI.**

**(REPLIES TO CONSOLIDATED LIST OF PRE-BID QUERIES)**

Sr. No.	Document Reference	Page No	Clause No	Description in RFQ	Clarification Sought	Additional Remarks (if any)	Response from NPCI
1	NPCI/RFQ-2024-25/0198 Dated: 13th Feb 2025			Existing installation clarification	The existing installed card reader and the controller card is from Honeywell and is at the End Of Life (EOL). Would you want to continue on the same controller card or would like to get a new controller card also in the quote ?		We would like to continue with the same Controller Card. The new card reader should be able to integrate with the existing controller card.
2				Existing installation clarification	Can we modify the existing access control system to add the RuPay cards or will to give an additional module to include the RuPay cards for : a. Cards issued, perso'ed and then included in the access control b. tracking c. Modifications to the access control software		The card reader should integrate with existing card controller and send data through Wiegand Protocol
3		9	5.1.1	Application software	1. For the OSA data to be used for access control, are we going to look at a 100% duplication on the existing Wiegand data string / format or any additional data parameters are to be included for access control?		The OSA structure will be shared, however, only the relevant data which is required for access validation should be passed to the controller.
4		9	5.1.1	External communication	Debug UART / Data UART - whats the purpose of these ports?		If debugging is possible through other means, then UART is not a mandatory requirement.
5					1. Can we get an existing sample card reader, sample cards for our re-work to then be able to exactly duplicate the existing Wiegand card data from the RuPay OSA and enable a seamless transition.		We do not have any sample card reader, however we can arrange for testing at our Mumbai facility if required.
6		10	5.1.2	IP and impact protection	1. There is no IP65 certified POS terminal – can we propose an IP54 certified POS terminal ? This will always be indoor use 2. There is no standard for impact mentioned - IK?		1. Minimum requirement of IP54 should be fine. 2. IK Standards are not required.
7		9	5.1.1	Application software	1. who would be the issuer bank for the initial UAT cards – will need some sample RuPay cards and the authentication keys to access the OSA		Production cards and the relevant keys shall be provided by NPCI.
8		18	8.2.1	Whosoever scores more than 70% marks in technical bid will be called as successful bidder in technical evaluation.	No scoring given against each clause of Technical Criteria Matrix for deriving minimum 70% for qualifying.		Scoring 25 for each Criteria
9		15	7.3.2	TECHNICAL CRITERIA MATRIX			
10		7	5	Last date and time for Bid Submission for (Eligibility, Technical and Commercial bids).-26 Feb 2025	Looking at the complex nature of the project, we need more time to compile our optised and best solution. May we kindly request to extend bid submission till 13 March 2025?		Refer Corrigendum-1 for change of date

**All other terms and conditions of aforesaid RFQ remain unchanged.**