

NPCI /NFS/ OC NO.345 /2019-20

Date: 19th September'19

To:

All Banks participating in various NPCI Products

We are pleased to inform that we have rolled-out the training calendar for October 2019. The day-wise training program, venue, etc. are given in **Annexure I** - attached herewith.

We request banks to nominate participants so that they can avail of the training conducted by NPCI officials. We request banks to send us the nominations well in advance so that proper arrangements can be made for the training program.

We submit that depending on the number of participants, the training will be scheduled at various centres. To make the project viable, a minimum of 25 participants should be available for a class-room training program. The nominations can be sent on bank.training@npci.org.in in the attached format – marked **Annexure II**.

For nominations and all your training needs, you may please contact Ms. Nayan Bhandarkar at nayan.bhandarkar@npci.org.in

Kindly arrange to disseminate the information contained herein to your team and officials concerned.

Yours faithfully,

S.M. Nabar

Saiprasad Nabar
Chief Online Products - Operations

Encl

Annexure I

Classroom Training Schedule for October-2019

| Month | Particulars | Date | Functions | Timings | Location | Topics Covered |
|--------|--------------------|-------------------|------------|--------------------|---|---|
| Oct-19 | NFS ATM Operations | 9th Oct Wednesday | Operations | 11:00 AM - 2:30 PM | Mumbai (NPCI, Raheja Titanium, Unit 202, Boardroom, Western Exp, Goregaon East, 400063) | NFS Operations - Transaction Lifecycle, Dispute management System, Chargeback, Reconciliation and settlement. |
| | GST | 9th Oct Wednesday | Operations | 3:00 PM - 5:30 PM | | GST - Basics of GST applicable for NPCI Products. Role of NPCI and its Members for Invoice and Tax report generation / sharing. Interpreting the format of Invoice and Tax reports generated by NPCI. Process guidelines for Sharing of Invoice between members through NPCI Sharing Portal. |
| | RuPay | 10th Oct Thursday | Operations | 11:00 AM - 2:30 PM | | RGCS and IRGCS Clearing and settlement, Features, User Management, Circulars, Dispute lifecycle, Fees, Guidelines on MCPR. |
| | AePS | 10th Oct Thursday | Operations | 3:00 PM - 5:30 PM | | AePS services offered, Transaction types and codes, Fees, Dispute handling, Reconciliation. |
| | IMPS | 11th Oct Friday | Operations | 11:00 AM - 2:30 PM | | Transaction Lifecycle, Dispute management System, Deemed approved transactions, Reconciliation and settlement. IMPS- BCS Training (New back office System) |
| | UPI | 11th Oct Friday | Operations | 3:00 PM - 5:30 PM | | Transaction Lifecycle, Dispute management System, Deemed approved transactions, Reconciliation and settlement. |
| | ICD | 15th Oct Tuesday | Operations | 11:00 AM - 2:30 PM | | ICD/VAS - Product overview, settlement and reconciliation, dispute management. |
| | BBPS | 15th Oct Tuesday | Operations | 3:00 PM - 5:30 PM | | Product overview, settlement and reconciliation, complaint and dispute management, Canvas application, Interchange and switching fees structure, Monthly reports. |

5 min