

**Notification pertaining to Request for Proposal for procurement of
Appliance based Proxy Solution
RFP Reference No: NPCI/RFP/2015-16/IT/009 dated 10.07.2015**

1. About NPCI

National Payments Corporation of India (NPCI) is a Company registered under Section 25 of the Companies Act, 1956 (Section 8 of The Companies Act 2013) with its Registered Office in Mumbai, India. NPCI is promoted by 10 banks in India under the aegis of the Indian Banks' Association with majority shareholding by Public Sector Banks.

The 10 promoter banks are State Bank of India, Punjab National Bank, Canara Bank, Bank of Baroda, Bank of India, Union Bank of India, ICICI Bank Ltd, HDFC Bank Ltd, Citibank N.A, and HSBC. The vision, mission and values of NPCI are: Vision - To be the best payments network globally, Mission - Touching every Indian with one or other payment services and to make our mission possible, we live and work by five core values: Passion for Excellence, Integrity, Customer Centricity, Respect and Collaboration.

2. Objective of RFP

National Payments Corporation of India proposes to procure and implement an appliance based proxy solution to secure its web applications.

3. Cost of the RFP

The Bidder shall bear all costs associated with the preparation and submission of its bid and NPCI will, in no case, be held responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

The Bidders can procure the RFP document from NPCI's office at 08th Floor, R- Tech Park, Nirlon Knowledge Park, Near HUB Mall, Opp. Western Express Highway Goregaon (E), Mumbai - 400 063, on payment of non-refundable amount of Rs. 5,700/- (INR Five thousand seven hundred only, inclusive of Service Tax), payable in the form of Demand Draft/Pay Order from any scheduled commercial bank in India favouring "NATIONAL PAYMENTS CORPORATION OF INDIA" payable at Mumbai.

RFP document containing detailed specifications and requirements with terms and conditions can be obtained by eligible Bidders on any working day during office hours from 10:30 hrs to 18:30 hours till the stipulated last date for the purpose, on payment of RFP cost in the form of Demand Draft / Pay Order along with authorization letter on the company letter-head mentioning the DD / Pay Order # included.

4. Due Diligence

The Bidders are expected to examine all instructions, terms and specifications stated in this RFP. The Bid shall be deemed to have been submitted after careful study and examination of this RFP document. Failure to furnish all information or submission of a bid not responsive to this RFP will be at the Bidders' risk and may result in rejection of the bid. NPCI is not bound to disclose the grounds for rejection of Bid. The decision of NPCI regarding the final declaration of the successful Bidder shall be final.

The Bidder is requested to carefully examine the RFP documents and the terms and conditions specified therein, and if there appears to be any ambiguity, contradictions, inconsistency, gap and/or discrepancy in the RFP document, Bidder should seek necessary clarifications through Pre-Bid queries.

5. Ownership of this RFP

The content of this RFP is a copy right material of National Payments Corporation of India. No part or material of this RFP document should be published on paper or electronic media without the prior written permission from NPCI.

6. Scope of Work

The RFP is with reference to Supply, Installation, Configuration of appliance based proxy solution for NPCI, which would be required to be configured in DC-DR Model with 100 Percent capacity for failover to DR in case of DC failure. The bidder should ensure that the appliance based solution provides uptime of 99.9%.

1. The user license for the appliance is required to initially support 800 Users in DC-DR Model with complete failover to 100% capacity. This should be scalable to 1500 user license over a period of next 5 years. The bidder has to provide the Enterprise (Premium) level licenses to cover all the features desired in the SOW including functional & technical requirements mentioned in this RFP.
2. NPCI reserves the right to shift the equipment to a suitable location depending upon the need. The Bidder will arrange to shift the equipment and install and commission the same at the shifted location. NPCI would bear the required Expenses for shifting of the required equipment.
3. Bidder should provide comprehensive on-site three year warranty for hardware and one year warranty for software. Bidder to ensure two year AMC for hardware and four year AMC for Software as part of the appliance based proxy solution.
4. Bidder to ensure 24x7 remote support including any holidays. Support to include version upgrades, patch updates, including availability of on-site resource if required for troubleshooting and resolution of technical issues back-to-back support from OEM.

If there is any gap between NPCI's requirement and OEM warranty then it will be the responsibility of bidder to fill up the gap.

Further detailed scope of work will be provided in the RFP document.

7. Eligibility Criteria

7.1 Pre-requisite:

The Bidder should possess the requisite experience, resources and capabilities in providing the services necessary to meet the requirements, as described herein. The Bidder should also possess the technical know-how and the financial wherewithal that would be required to complete the scope of work. The Bid must be complete in all respects and should cover the entire scope of work as stipulated in the document. Bidders not meeting the Eligibility Criteria will not be considered for further evaluation.

7.2 The invitation to Bid is open to all Bidders who qualify the Eligibility Criteria as given below:

1. The Bidder should be a Company registered under the Companies Act, 1956, since the last three years.
2. The Bidder should have minimum annual turnover of Rs.5 Crores during the last three financial years 2011-12, 2012-13, and 2013-14 or calendar year 2011, 2012, 2013 or the Bidder's financial year
3. The Bidder should be a profit (profit after tax) making Company in any one of the last three Financial Years (2011-12, 2012-13, and 2013-14 or the Bidder's financial year).
4. The Bidder should not be currently blacklisted by any bank / institution in India or abroad.
5. The Bidder must be an authorized dealer of the OEM for sales and service.
6. The Bidder should provide reference of 2 clients in BFSI segment who have procured, installed including ongoing support for Appliance based Proxy configured in DC-DR Model during the last 3 years as on the date of submission of the bid.

8. Technical requirement

All the detailed technical specifications/ requirements are mentioned in the RFP document.

9. Bid Schedule and Address

S. No.	Description	
1	Name of Project	<i>Request for Proposal for procurement of Appliance based Proxy Solution</i>
2	Tender Reference Number	NPCI/RFP/2015-16/IT/009
3	Date of commencement of sale of bid document	10.07.2015
4	Last date and time for sale of bid document	20.07.2015
5	Last date for receiving Bidder's Pre-bid clarifications in writing	24.07.2015
6	Date and Time for Pre-bid Meeting	Not Applicable
7	Last date and time for Bid Submission	04.08.2015 3.00 pm
8	Address for Sale of Bid Document and Place of Bid Submission	National Payments Corporation of India, 08 th Floor R- Tech Park, Nirlon Knowledge Park, Near HUB Mall, Opp. Western Express Highway Goregaon (E), Mumbai - 400 063.
9	Date and Time of Eligibility Bid Opening (Envelope A)	04.08.2015 3.30 pm
10	Date and Time of Technical Bid Opening (Envelope B)	Qualified bidders will be notified
11	Date and time of Commercial Bid Opening (Envelope C)	Qualified bidders will be notified
12	Name and Address for communication	VP & Head - IT Procurement National Payments Corporation of India, 8 th Floor R- Tech Park, Nirlon Knowledge Park, Near HUB Mall, Opp. Western Express Highway Goregaon (E), Mumbai - 400 063.
13	Bid Related Queries	Amit Sahasrabudhe Contact: +91 8108108689 Email id: amit.sahasrabudhe@npci.org.in Prashant Awale Contact: +91 8108108650 Email id: prashant.awale@npci.org.in Benny Joseph Contact: +91 8108122844 Email: benny.joseph@npci.org.in
14	Bid cost	Rs. 5,700/- (inclusive of taxes @ 14%)
15	Bid Security	Rs.1,00,000/-

Note:

1. Bids will be opened in the presence of the bidders' representatives who choose to attend the bid opening meeting.
2. Date and Time of Technical and Commercial Bid Opening will be intimated later.
3. Bid Cost: DD shall be made in favor of "National Payments Corporation of India" for an amount of Rs 5,700/- inclusive of taxes (Non-Refundable) payable at Mumbai.