



ESCALATION MATRIX (Session Management) - Western Grid				
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2 <sup>nd</sup> LEVEL	Samba Sai Kumar	Senior Manager	040-33026321	samba.saikumar@npci.org.in
3 <sup>rd</sup> LEVEL	Ramasubramani P	AVP	044-28160795	p.ramasubramani@npci.org.in
4 <sup>th</sup> LEVEL	Giridhar G M	VP & Head	044-28160787	giridhar.gm@npci.org.in

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LEVEL	EMPLOYEE NAME	DESIGNATION	LAND LINE	EMAIL ID
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2 <sup>nd</sup> LEVEL	Samba Sai Kumar	Senior Manager	040-33026321	samba.saikumar@npci.org.in
3 <sup>rd</sup> LEVEL	Ramasubramani P	AVP	044-28160795	p.ramasubramani@npci.org.in
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ESCALATION MATRIX (Session Management)- Southern Grid (CTS)				
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3 <sup>rd</sup> LEVEL	P Ramasubramani	AVP	044-28160795	p.ramasubramani@npci.org.in
4 <sup>th</sup> LEVEL	Giridhar G.M	VP & Head	044-28160787	giridhar.gm@npci.org.in