

Agent Institution Consent form (On Agent Institution's letter head)

Consent of the Agent Institution for authorisation

To

The SBU Head,
Bharat Bill Payment System (BBPS),
National Payments Corporation of India,
Unit 302, 3rd Floor, Raheja Titanium
Off Western Express Highway
Goregaon-East, Mumbai-400 063

Dear Sir,

We _____ (Name of the Agent Institution) with Registered Office at _____ have agreed to participate as Agent Institution in the Bharat Bill Payment System (BBPS) under Bharat Bill Payment Central Unit (BBPCU) under National Payments Corporation of India (NPCI), with registered office at The Capital, 1001 A, B-Wing, 10th floor, Bandra Kurla Complex, Bandra East, Mumbai 400051,

- a) We hereby advise you that <name of BBPOU> will be our **only Principal** Bharat Bill Payment Operating Unit (BBPOU) in compliance with BBPS Procedural Guidelines and Standards for all transactions that the aforesaid BBPOU can handle through us. We undertake to comply with the BBPS Procedural Guidelines, Standards and extant instructions applicable to Agent Institutions.
- b) We undertake to comply with the BBPS Procedural Guidelines, Standards and extant instructions applicable to Agent Institutions. We agree that NPCI will notify both the aforesaid BBPOUs of the revised proposed arrangement.
- c) All complaints relating to transactions initiated by the customers at our outlets under the existing as well as the proposed agency arrangements would be attended to expeditiously by us and all possible help will be provided to the BBPOUs in this regard.

**Endorsed and approved to be on-boarded
as Agent-Institution on BBPS system**

Yours faithfully,

Yours faithfully,

Authorized signatory
(Name: _____)
(Designation: _____)
(Contact no. and email : _____)
Date: _____

Authorized signatory (**BBPOU**)
(Name: _____)
(Designation: _____)
(Contact no. and email : _____)
Date: _____